

USAF SERVICES **NEWS & VIEWS**

The Air Force Services Agency's Bi-monthly Newsletter

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March-April 2002

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Services Officer Carries Olympic Flame

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By Master Sgt. Anne Ward
Air Force Flight Test Center Public Affairs

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Capt. John Nowak, the 95th Services Division deputy director, was selected from 210,000 entries submitted to the Salt Lake Organizing Committee and Coca-Cola, which is one of two sponsors for the flame's journey. He joined some 11,500 people who made a 0.2-mile trek as part of the 13,500-mile relay that zigzagged through 46 states.

Nowak, an avid runner who hopes to make the Air Force triathlon team in May, logs 30 miles on the road weekly as part of a disciplined training regimen. More accustomed to a faster pace, the captain said slowing down for the relay was challenging because, "I didn't want the two-minute run to end too soon."

Nonetheless, Nowak barely remembers the short jaunt - witnessed by family, friends and co-workers who nominated him for the honor - as he described the moment as being in the eye of a storm.

Nowak recalled it being quiet on the San Francisco block as he and thousands of spectators awaited the flame's arrival. But as he stepped into the street to begin his leg, Nowak found himself suddenly surrounded by a whirlwind of activity, with all eyes focused on the Edwards officer.

He said: "There were two motorcycle escorts (next) to me, support runners, a media truck filming the whole thing, and a sea of people whistling and clapping. The next thing I knew, everything paused for one split second as I passed the flame on to the next person."

The Olympic flame, which left Atlanta in early December, reached Salt Lake City Feb. 8 after being carried by almost 12,000 Americans. Nowak labeled his involvement in the relay "a personal triumph and an amazing feeling" made even more special because of Sept. 11.



Capt. John Nowak was one of 11,500 Americans to carry the Olympic torch.
(Photo by Master Sgt. Anne Ward)

"I (believe) the Olympics are another way for us to show the world our unity as a country, and to continue to uphold the courage that we have as a nation," he said.

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First American selected as honorary Japanese train master

**By Susie H. McEuen
35th Services Squadron**

MISAWA AIR BASE, Japan - Kristine Molin, a civilian with the 35th Services Squadron here, was recently named an honorary train master for the city of Misawa's train station.

Annually, during National Train week, Japan Rail holds various festivals and activities, including selecting citizens to serve as honorary train masters. Molin is the first American to be chosen for this tradition. Her duties consisted of greeting trains, conductor and passengers, completing paperwork, and most importantly, keeping trains on time.

"Being selected ... was an incredible experience for me," Molin said. "The entire Japan Rail staff and customers treated me extremely well, and made me feel important and proud."

As Misawa AB's Leisure Travel manager, Molin has worked with JR members for more than six years, preparing and coordinating base participation in Hirosaki Cherry Blossom Festivals. Her long-time working relationship with JR led to her selection.

"I will be forever grateful to (JR) for bestowing this great honor upon me," Molin said. "It has left me with memories that I will cherish forever."

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**Kristine Molin welcomes passengers at
the Misawa, Japan, train station.
(Photo by Staff Sgt. Andrew Rodier)**

***Services Officer Wins
Sijan Award***
By Tech. Sgt. Rich Romero
52nd Fighter Wing Public Affairs

SPANGDAHLEM AIR BASE, Germany -- Capt. Shawn W. Campbell, a combat support flight commander for the 52nd Services Squadron here, recently earned the 2001 Lance P. Sijan Air Force Leadership Award.

Air Force Personnel Center officials at Randolph Air Force Base, Texas, cited Campbell's work in managing the construction, renovation and upgrade of various projects worth more than \$43 million, and the directing of teams that won two Air Force-level awards as leading factors in his selection.

Gen. Gregory S. Martin, U.S. Air Forces in Europe commander, surprised Campbell by announcing the captain's selection during the command Company Grade Officers' Council conference hosted here in late November. Campbell, who won Sijan's junior officer category, is the CGOC president at Spangdehlem.

"I was overwhelmed...it's such an amazing honor," Campbell said. "Let me state in unequivocal terms, though, this belongs to the entire services squadron team. I'm doing little more than standing on the shoulders of champions. No one wins alone. This award punctuates what I think to be too true - services really does great things, day in and day out, for the (base) community."

Campbell and his family, however, didn't have long to celebrate his selection. He's among the nearly 700 members from this base in Germany who are deployed elsewhere in support of contingency operations. He's currently the services chief for Operation Northern Watch at Incirlik Air Base, Turkey.

A former airman first class, Campbell, after completing a bachelor's degree program in business management, was selected for Officer Training School in 1995. He continued his education pursuit by earning a master's degree in business administration at New Hampshire College in 1999.

The Buffalo, N.Y., native attributes his career high points to the philosophy, "work hard, demand excellence and expect results," he said. Among those highs are distinguished graduate from the Civil Engineer and Services School in 1996 and from Squadron Officer School in 2000; outstanding performer at the Services Combat Support Flight Chiefs Course; and top MBA graduate from New Hampshire College in 1999.



**Capt. Shawn W. Campbell (left), reviews
Operation Northern Watch continuity
folders. (Air Force photo)**

While the Sijan award annually recognizes a senior and junior officer and a senior and junior enlisted member who demonstrate outstanding leadership abilities and are assigned to organizations at the wing-level or below, Campbell said he couldn't pinpoint anything that set him apart from others.

"There are so many hard working, talented and dedicated professionals across the wing; any one of them is as deserving of this award as any other," he said.

But if you ask Campbell's boss, no one is more deserving than the young services officer.

"Captain Campbell is an outstanding officer with an eye-watering track record," said Maj. Denise Hollywood, 52nd SVS commander.

The Sijan award was created in 1981 and is named in honor of the first Air Force Academy graduate to receive the Medal of Honor. Sijan was shot down over Vietnam Nov. 9, 1967, and successfully evaded capture for 45 days despite suffering severe injuries. He later succumbed to his injuries while in a Vietnamese prisoner-of-war camp. Sijan was presented the Medal of Honor posthumously for his heroism as a POW.

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By Capt. David Englin

16th Air Expeditionary Wing Public Affairs

ISTRES AIR BASE, France - To his complete surprise, Tech. Sgt. Norman Gante became a master sergeant when Gen. Gregory Martin, commander of U.S. Air Forces in Europe, promoted the services NCO during a recent visit here.

Martin promoted Gante under the Stripes for Exceptional Performers program that recognizes outstanding airmen outside of the usual promotion cycle.

"I thought he was calling me up to give me a coin," said Gante. "That alone was a total surprise. When he said he was giving me another stripe, I couldn't believe it."

Gante is deployed to the 16th Expeditionary Air Base Squadron as the services superintendent. As such, he is responsible for all morale, welfare and recreation operations. Normally he belongs to the 100th Services Squadron at RAF Mildenhall, England.

"In the two weeks I've known (Gante), I can tell you that I'd take him to war in a flash," said Lt. Col. Brad M. Reinert, 16th EABS commander. "You give him a challenge, no matter what it might be, and he just makes it happen."

Besides promoting Gante, the USAFE commander also visited the 16th Expeditionary Operations Group -

the only U.S. military presence in France. As part of the 16th Air Expeditionary Wing, which has forces deployed throughout Europe, the 16th EOG flies KC-135 Stratotankers in support of the Balkan peacekeeping operations, Joint Guardian and Joint Forge.

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Afterwards, the two USAFE leaders joined dozens of airmen for a barbecue lunch arranged by the 16th EABS Booster Club. At the end, Martin singled out Gante to receive a special coin, which is a traditional way for military commanders to recognize outstanding performers. When Gante approached the podium, Martin and Mauldin attached ceremonial master sergeant stripes to Gante's battle dress uniform, with the assembled crowd gave him a standing ovation.

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Deployment Support



Deployable Kitchen Keeps Troops Fed

**By 2nd Lt. Dan Akeredolu
366th Expeditionary Services Squadron**

OPERATION ENDURING FREEDOM - Much like Desert Storm, Operation Enduring Freedom allows the Air Force to test and implement the latest in enhanced combat support.

For example, deployed services troops, whose motto is "people are our profession," are using the Containerized Deployable Kitchen here. Initially meant as "first-in" field feeding equipment, CDK is an all-electric commercial kitchen with its own generator and may be used in alternative roles, such as a flight-line dining facility.

CDK allowed 366th Expeditionary Services Squadron members to quickly establish a site close to operations and maintenance work areas. This reduced travel and waiting times usually found at main dining halls located on the other side of a base.

Although CDK was originally designed to feed 500 people twice a day, the CDK can manage four meals daily with minimal-to-no impact on quality at a bare-base location.

Some 30 CDKs have been built, but the one being used for the 366th Air Expeditionary Wing is only the second kitchen to be used in an actual contingency operation.

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**Airman Sean Muya (left), 366th Expeditionary Services Squadron, hands a tray of food to Senior Airman Floyd Rowley.
(Photo by Staff Sgt. Tiffany Page)**

Turkish Oasis Provides for Deployed Troops

**By Air Force Staff Sgt. Dale Yates
Operation Northern Watch
Combined Information Bureau**

INCIRLIK AIR BASE, Turkey - Calling a tent home means barely having room to sleep. But Air Force Services troops here maintain one of the largest "living rooms" in a sprawling tent city that houses airmen deployed for Operation Northern Watch.

Nicknamed "The Clamshell", the Hodja Village Pub is solely for residents of Hodja Village - as the tent city is known - to socialize and unwind from daily duties of ONW, which enforces a no-fly zone in northern Iraq.

"The pub in many respects is like your living room," said Air Force Capt. Shawn Campbell, chief of Hodja Village Services. "This is your social place; this is where you can come and spend time with your friends and coworkers and get you out of the tent."

What makes this living room unique, other than its size, is that it's changing for the better. Under the direction of Campbell, the pub is adjusting for its customers.

Free food nights, one of The Clamshell's most popular programs, once had the same three items every Tuesday, Thursday and Saturday.

"If you have egg rolls every Tuesday night, it's nice, it's free, but it's still egg rolls every Tuesday night," Campbell said. "(We decided) that it would be nice that this Tuesday it's egg rolls, next Tuesday it's potato bar and the following Tuesday it's the taco bar."

Services expanded the menu, and now pub goers have a rotating list of five items: egg rolls, pizza, hot dog bar, taco bar and a potato bar. On the free food nights at 8 p.m., the Incirlik Consolidated Club will cater the next item on the list.

But the services staff hasn't stopped there; they've also ordered two popcorn machines, one that recently arrived, to continuously provide free, fresh popcorn.

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86th Services Squadron Hikes Morale of Troops in Bulgaria

*By Ron Jensen
European Stars and Stripes*

NESSEBAR, Bulgaria - The city of Nessebar was old when the Romans arrived.

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The six-person team has filled a weight room, organized pingpong and card tournaments, and made video games available. They've provided tours, such as the one to Nessebar and the old town section of Bourgas.

"My job is to make people smile," said Bedford, a 24-year veteran of the Air Force, smiling himself as he talked.



Chaplain (Capt.) Dwayne Keener (left), listens as Roman Majewski leads a tour for Air Force members deployed to Bulgaria through the ancient town of Nessebar, on the Black Sea coast. (Photo by Ron Jensen)

His team was notified of the deployment on Nov. 20 and was on its way 22 hours later.

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The Nessebar visit lasts about six hours and includes a meal and drinks, including the Bulgarian appetitif "rakiya," at a modern restaurant and hotel, the Monte Cristo, which is representative of the effort Bulgaria is making to attract tourists accustomed to standards in the West.

The tour includes a visit to the local museum, which is opened only for the American visitors during this off-season, and several of the churches that date back more than 1,000 years to the Byzantine era. Some of them are unlocked, too, only for the servicemembers.

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"I wasn't sure what kind of turnout we'd have, so this is great," Houston said. "We brought out 159 chairs, all of which were filled, and still had people standing."

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"This is the first time we've all been able to do anything recreational as a group since arriving here more than a month ago, so I think that brought a lot of people out," Houston said.

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"And except for the sound of the singer's voice as she belted out 'The Star-Spangled Banner,' you could have heard a pin drop in that packed room," the fan said. "(It was) a sign that we may pause to have some fun now and then, but we won't forget why we're here... to support the war on terrorism."

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Deployment Support



Deployable Kitchen Keeps Troops Fed

**By 2nd Lt. Dan Akeredolu
366th Expeditionary Services Squadron**



**Airman Sean Muya (left), 366th Expeditionary Services Squadron, hands a tray of food to Senior Airman Floyd Rowley.
(Photo by Staff Sgt. Tiffany Page)**

OPERATION ENDURING FREEDOM - Much like Desert Storm, Operation Enduring Freedom allows the Air Force to test and implement the latest in enhanced combat support.

For example, deployed services troops, whose motto is "people are our profession," are using the Containerized Deployable Kitchen here. Initially meant as "first-in" field feeding equipment, CDK is an all-electric commercial kitchen with its own generator and may be used in alternative roles, such as a flight-line dining facility.

CDK allowed 366th Expeditionary Services Squadron members to quickly establish a site close to operations and maintenance work areas. This reduced travel and waiting times usually found at main dining halls located on the other side of a base.

Although CDK was originally designed to feed 500 people twice a day, the CDK can manage four meals daily with minimal-to-no impact on quality at a bare-base location.

Some 30 CDKs have been built, but the one being used for the 366th Air Expeditionary Wing is only the second kitchen to be used in an actual contingency operation.

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Deployment Support

USAF SERVICES
NEWS & VIEWS

Turkish Oasis Provides for Deployed Troops

**By Air Force Staff Sgt. Dale Yates
Operation Northern Watch
Combined Information Bureau**

INCIRLIK AIR BASE, Turkey - Calling a tent home means barely having room to sleep. But Air Force Services troops here maintain one of the largest "living rooms" in a sprawling tent city that houses airmen deployed for Operation Northern Watch.

Nicknamed "The Clamshell", the Hodja Village Pub is solely for residents of Hodja Village - as the tent city is known - to socialize and unwind from daily duties of ONW, which enforces a no-fly zone in northern Iraq.

"The pub in many respects is like your living room," said Air Force Capt. Shawn Campbell, chief of Hodja Village Services. "This is your social place; this is where you can come and spend time with your friends and coworkers and get you out of the tent."

What makes this living room unique, other than its size, is that it's changing for the better. Under the direction of Campbell, the pub is adjusting for its customers.

Free food nights, one of The Clamshell's most popular programs, once had the same three items every Tuesday, Thursday and Saturday.

"If you have egg rolls every Tuesday night, it's nice, it's free, but it's still egg rolls every Tuesday night," Campbell said. "(We decided) that it would be nice that this Tuesday it's egg rolls, next Tuesday it's potato bar and the following Tuesday it's the taco bar."

Services expanded the menu, and now pub goers have a rotating list of five items: egg rolls, pizza, hot dog bar, taco bar and a potato bar. On the free food nights at 8 p.m., the Incirlik Consolidated Club will cater the next item on the list.

But the services staff hasn't stopped there; they've also ordered two popcorn machines, one that recently arrived, to continuously provide free, fresh popcorn.

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Deployment Support



Deployed Airmen Watch Super Bowl

By Maj. Mike Young
U.S. Air Forces in Europe News Service

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News

USAF SERVICES
NEWS & VIEWS

Five Club Members Enjoy Trip to the Pro Bowl

**By Tech. Sgt. Chris Haug
Pacific Air Forces News Service**

Honolulu - Five Air Force club members and their guests enjoyed great seats at the Pro Bowl and spent a week in Hawaii courtesy of Air Force Clubs and sponsors of the Football Frenzy promotion.

In addition to airfare, accommodations and Pro Bowl tickets, the lucky 10 went on an evening dance cruise along the coast of Waikiki and participated in an authentic Hawaiian Luau at Paradise Cove.

Air Force Clubs, a division of Air Force Services Agency, and sponsors American Airlines, Miller Brewing Company and Doubletree Hotels provided the fun.

The Football Frenzy promotion, in its seventh year, is held to enhance and encourage club membership. Members simply fill out entry forms while attending Football Frenzy parties at any Air Force club.

Earlier in the season contest officials awarded nine winners a trip to the Dallas vs. New York Giants game. Plus, five winners went to New Orleans for the Super Bowl.

The winners of Pro Bowl tickets came from clubs spanning the United States and reaching across both the Atlantic and Pacific oceans.

Staff Sgt. Daniel Louviere and his wife Kimberly traveled the farthest from Sembach Air Base, Germany. Daniel said he attended every Frenzy party his club held and entered every time.

Kimberly said she got the call informing them that Daniel had won. The caller, Charissa Jarrett-Izzi from Air Force Clubs, said to Kimberly, "I will need Daniel to call me back and officially accept the prize." Kimberly said, "He accepts! No further confirmation needed."

"This is a very special deal the clubs have offered," Kimberly said. "At an overseas base, Air Force clubs are very important to people. Deals like this one just make being a member that much more important."

Fellow vacation winners, retired Staff Sgt. Robert Bullard from Patrick AFB, Fla., and Tech. Sgt. Gigi Manning from



Staff Sgt. Daniel Louviere and Kimberly Louviere from Sembach AFB, Germany, cheer for their favorite football players playing in the 2002 Pro Bowl at Aloha Stadium, Honolulu. The Louviere's were one of five couples that won an Air Force Club Football Frenzy vacation to Hawaii. (Photo by Tech. Sgt. Chris Haug)



Juan and Fernanda Ferrer, along with four other lucky couples, enjoy a limousine ride to the Pro Bowl courtesy of Air Force Clubs' Football Frenzy promotion. (Photo by Tech. Sgt. Chris Haug)

Charleston AFB, S.C., also were regular Frenzy attendees.

Retired Army Lt. Col. Louis Rothwell, a club member at F.E. Warren AFB, Wyo., almost didn't hear that they he'd won.

"I left my home Cheyenne in January to go to Tucson, Ariz., for the winter and inadvertently left my answering machine on," Rothwell said. "So, I called my son and ask him to go by the house and turn it off. A couple of days later my son called me and said, 'it's a good thing you left that machine on. You won a trip to the Pro Bowl!'"

"I really enjoyed this trip," Rothwell said. "The hospitality has been great!"

The couple that traveled the least - Retired Petty Officer Juan Ferrer and his wife, Fernanda - merely drove from their home in Waipahu, Hawaii, to the hotel. Juan is a Hickam AFB club member.

"We were excited to win, but would have liked to travel back to the mainland," Fernanda said. "The week has been great, though. We enjoyed the stay in the hotel, and all the events and gifts provided."

Speaking of gifts, Rothwell's guest, Elizabeth Lee said, "If I had known we were going to get all the free clothes we've received, I wouldn't have brought a (stuffed) suit case."

Included in their winning packages were a variety of Air Force Services shirts, jackets and backpacks along with auto-focus binoculars provided by Miller Brewing Company.

"These events are very important to Air Force Club members," said Col. Lisa Skopal, Director of Clubs and Issues, Air Force Services Agency.

"It takes a lot of work to put these things together, and it just wouldn't be possible without commercial sponsorship. We really appreciate the support of our sponsors, as well as the support of Air Force Club staffs around the world." (PACAFNS)

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Three bases win Excellence in Youth Sports Award

*By Joyce Tolley
Air Combat Command Services*

LANGLEY AIR FORCE BASE, Va. - Youth programs at Ellsworth Air Force Base, S.D., Moody AFB, Ga., and the Air Force Academy, Colo., were recognized Dec. 7 for winning the national Excellence in Youth Sports Award at the annual Athletic Business Conference in Orlando, Fla.

Basketball legend Bill Russell presented the awards along with a check for \$5,000 from Youth Sports USA to five winners, including the three from the Air Force.

The Excellence in Youth Sports Award was developed by the National Alliance for Youth Sports (NAYS) and Athletic Business.

The NAYS organization developed guidelines to make programs better by educating coaches and parents with a focus on providing positive and safe experiences for all youth. Any program offering youth sports may apply for the award. This year there were 85 applicants.

The programs chosen are exemplary youth sports programs that stress sportsmanship, fitness and fun through their commitment to youth and proper training of parents, volunteer coaches and youth league administrators.

"I was wowed when we heard the news," said Angie Gadomski, Ellsworth's youth sports director. "It was a real privilege to be recognized for such a great award."

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Club Members Find Getting to the Super Bowl is the 'Big Easy'

NEW ORLEANS - It's only fitting that five Air Force club members found themselves here during Super Bowl XXXVI.

For just like this celebrated city's nickname, winning an Air Force Clubs Football Frenzy trip to New Orleans truly was "The Big Easy."

Take Tech. Sgt. Ron Reimann for instance. All he had to do was scribble his name once while pulling weekend duty at General Mitchell Air Reserve Station, Wisc.

"Actually, the club manager helped me to fill out most of the form," Reimann recalled. "All I really had to was sign the card."

Joining Reimann at the big game was his 17-year-old son, Russel, as each person could bring one guest.

Another one-time-only submitter who won, Johnny Bardon from Hickam Air Force Base, Hawaii, traveled with his wife, Happy, on what they called a belated vacation marking 25 years of matrimony. Married for 27 years, the couple didn't make it anywhere for their silver wedding anniversary. Two years later, though, they received another chance, this time in



a city renown for letting the good times roll.

"With all that New Orleans has to offer," said Johnny, "there's not too many better places to celebrate something special."

Indeed, as visitors quickly discover, New Orleans is an ever-swirling concoction of sights, sounds and smells. It's Mardi Gras. It's Creole cuisine. It's French Quarter backstreets. It's jazz.

And it hosted the centerpiece for the Air Force Clubs Football Frenzy program - a six-day trip for Super Bowl XXXVI.

"You could haven't asked for a better ending to a fantastic week," said retired Army Command Sgt. Maj. Kim Kendle, from Rhein-Main Air Base, Germany, referring to the game, which had the New England Patriots beating a heavily favored St. Louis Rams on a last-second field goal.

"All weekend long you had fans from both teams egging each other on as they crossed paths," Kendle said. "Come Sunday, as we walked toward the dome, it hit me, 'Hey, I'm really going to the Super Bowl'."

Staff Sgt. Mike Patterson, a club member from Hulburt Field, Fla., who entered the drawing 14 times throughout the football season, agreed. "For years, you watch the game on television believing that much of the build up is all hype. But once you experience it up close, you realize what a spectacle it is. It's amazing."

Besides tickets to the biggest sporting event of the year, Football Frenzy also gave club members entrance to private parties at the House of Blues and Hard Rock Café, as well as other commemorative giveaways, such as backpacks stuffed with hats, shirts and jerseys.

The promotional program, now in its seventh year, is offered by more than 100 Air Force clubs worldwide. Besides the Super Bowl, it also awards trips to a regular season football game and the Pro Bowl in Hawaii. The main reason is to reward club customers for their support and service, said Michael Cecil, chief of field operations for Air Force Clubs, located in San Antonio.

However, the travel packages are much more than a nod of appreciation for simply being a club member, Cecil stressed.

"With all that's happened since 9/11, we can't lose track of what our members do, or have done, for us all - serving our country," he said.

From left, Chief Master Sgt. William Jennings, Tech. Sgt. Ronald Reimann, John Bardon, retired Army Command Sgt. Maj. Kim Mendle and Staff Sgt. Mike Patterson show their Super Bowl tickets during a stop at New Orleans' House of Blues.



Russel Reimann, son of Tech. Sgt. Ronald Reimann, poses in a San Francisco '49ers football uniform while visiting the NFL Experience, which was held in New Orleans for Super Bowl XXXVI.

While the Air Force Services Agency oversees the Football Frenzy program, it is corporate sponsors who pay for most of the traveling expenses. This year, Miller Brewing and American Airlines helped in getting club members to one of the three games.

"Without these two companies support, all of this wouldn't have been possible," said Col. Joe Mazzola, commander of AFSVA. "We really appreciate their assistance."

Steve Abrahamian, director of national accounts for Miller, said the feeling is mutual.

"Everyday, you hear, read and see what U.S. servicemembers are doing around the globe," Abrahamian said. "In fact, I saw many of these young men and women protecting New Orleans this weekend. Participating in Football Frenzy is a small way for us to say thanks."

And for anyone who doesn't think they can win next year's drawings, take the advice of Super Bowl attendee, Chief Master Sgt. William Jennings of Randolph AFB, Texas: "Join the club, attend a Football Frenzy event there and enter your name. It's that easy."

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Air Force Boxers Hungry for Competition

*By Wayne Amann
37th Training Wing Public Affairs*

LACKLAND AIR FORCE BASE, Texas - The 2002 Air Force boxing team is focused on a prize the program has not won since 1975 - the Armed Forces Championship.

This year's bluesuiter card was finalized Jan. 12 at the 27th annual Air Force Box-Off held in the Bennett Sports and Fitness Center at the Kelly Field Annex here.

Four of the five returning champions defended their crowns, and will form the nucleus of a team that has veteran Air Force coach Osmar Alaniz eager for competition.

"For the first time in years we have fellas that are really prepared. They're ready," Alaniz said. "I'm a proud papa right now."

Two of his Lackland "sons" retained their titles in back-to-back bouts to open the championship finals.



Bobby DeLeon, right, looks for an opening against Edgar Gaytan during their bantamweight finals bout, won by DeLeon. (Photo by Yolanda Hunter)

Southpaw Bobby DeLeon used a rapid-fire combination to stop Edgar Gaytan from Tinker Air Force Base, Okla., 22 seconds into the fourth round, to keep his bantamweight crown. DeLeon eliminated Jorge Romero, Jr., from Spangdahlem Air Base, Germany, in the preliminaries Jan. 11.

James DuBois, a third-generation fighter, kept his 125-pound bantamweight title, and upped his amateur record to 38-14, stopping Ted Braxton from Dyess AFB, Texas, with body blows at 1:58 of the third round.

"If you take the body away, the hands will fall and you've got the head," the 22-year-old DuBois said. "A lot of times the body is the key."

Antonio Tamayo, from Ramstein AB, Germany, won a unanimous 5-0 decision over Dylan Luther, from Luke AFB, Ariz., to repeat as the 139-pound light welterweight king. The score belies the closeness of the fight. Luther, a 4-1 victor over Nicholas Rosado of Royal Air Force Alconbury, England, in the preliminaries, went toe-to-toe with Tamayo.

"I felt his punches and they were hard," Tamayo said. "Luckily I came out strong and finished the same way. It feels great to represent (U.S. Air Forces in Europe). It's an honor.

Jorge Hernandez, from Buckley Air Force Base, Colo., relied on a series of quick combinations to stop Lackland's Louis Alvarez 53 seconds into the third round, to capture his second straight 156-pound light middleweight championship.

The one returning champ to be dethroned was John Askew, from Dover AFB, Del. In what Alaniz called a real toss-up, a persistent Fabian Elizondo-Garza from Travis AFB, Calif., took a 5-0 decision and 147-pound welterweight laurels. The defeat overshadowed Askew's three knockdowns of Rahman Tabb of Travis in his preliminary bout, ending that fight 22 seconds into the second round.

"I knew the Garza fight was super-close and I needed the fourth (last) round to squeak it out," Askew said. "I can't take anything away from him. He got me today."

Completing the Air Force roster are:

- Deron Elias, from Hurlburt Field, Fla., who needed only 1:51 of the first round to grab the lightweight crown over Mark Bautista, from Malmstrom AFB, Mont.;
- Angel Landrau, from Minot AFB, N.D., a 5-0 decision over Terrance Graves of Osan AB, Korea in the 165-pound middleweight class;
- Daniel Barrera, from Vandenberg AFB, Calif., who took just 38 seconds of round two to beat Daniel Tuberville, from McConnell AFB, Kan., for the 178-pound light heavyweight title;
- Brian Fields, from Peoria ANG Base, IL, won by retirement (other corner throwing in the towel) 1:42 in round 1 over Edward Johnson, from Barksdale AFB, La., in the 201-pound



Light welterweight champion Antonio Tamayo shoots a left hand past the ear of Dylan Luther. (Photo by Yolanda Hunter)

heavyweight division; and

-- Lackland's Muhammad Fallaha, in the shortest fight of the tourney, knocked out Michael McDuffie of Randolph AFB, Texas, with a straight right hand just four seconds after the opening bell to capture the 201-plus pound super heavyweight championship.

Duty commitments may keep Fallaha from fighting at the Armed Forces Championships held Feb. 10 to 16, at Camp Lejeune, N.C. If he cannot go, the Air Force has no replacement. Armed forces winners advance to the World Military Games in Ireland in September.

Following the armed forces tournament, the Air Force team returns to San Antonio for the Golden Gloves competition Feb. 22 to 26, with the finals slated for the Bennett Sports and Fitness Center on Kelly Annex.

Then, it is off to Colorado Springs, Colo., for the national championships scheduled for Mar. 10 to 16.

Any boxer ranked at the nationals will fight throughout the year representing the United States against other nations.

"I'm really happy with the caliber of boxers we have," Alaniz said. "We should do well at the Armed Forces Championships."

He should know. He led the Air Force to its last armed forces title in 1975, in his rookie year as coach.

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Getting to Know Your BOS
By Capt John Cronin
AF/ILVP

WASHINGTON, D.C. - In February 2000, the Air Force declared the current method of programming and budgeting for base operating support requirements to be broke.

Senior leaders believed that until we come up with something better than fiscal year 1996 baseline plus inflation figures, there was no hope of increasing funding for BOS accounts. Why? Because we can't articulate such requirements through the corporate structure.

In February 2001, Air Force civil engineering and services divisions began coordinating to chart a course to help us improve overall management of BOS, which will help us to better support services mission. We found it's been difficult to defend the program without understanding and articulating the requirement, and tougher still to compete against operational requirements.

During the past several months, we've teamed together with major command and base functional experts to collect data to build a model that will "put a face" on BOS requirements. This initiative started with honor guard teams and fitness centers, and we will continue building models for other services areas.

Within the fitness business, as we collected and analyzed data, several immediate benefits stood out. Specifically, we learned our fitness equipment was aging at a rate faster than our replacement investment. This data now allows us to request base fitness center operations funding from MAJCOMs and the Air Staff.

In late March, Mr. Arthur Myers, director of Air Force Services, will speak to Air Staff and MAJCOM BOS program managers and functional representatives at the initial Air Force BOS Conference, where he will reinforce the BOS model effort and explain why the program is important to services programs.

Thanks to everyone for all your hard work collecting data to support and defend our BOS requirements. The results of these efforts will be better BOS support and, more importantly, will improve the quality of life for the men and women of our Air Force and their families.

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News

USAF SERVICES **NEWS & VIEWS**

Five Club Members Enjoy Trip to the Pro Bowl

**By Tech. Sgt. Chris Haug
Pacific Air Forces News Service**

Honolulu - Five Air Force club members and their guests enjoyed great seats at the Pro Bowl and spent a week in Hawaii courtesy of Air Force Clubs and sponsors of the Football Frenzy promotion.

In addition to airfare, accommodations and Pro Bowl tickets, the lucky 10 went on an evening dance cruise along the coast of Waikiki and participated in an authentic Hawaiian Luau at Paradise Cove.

Air Force Clubs, a division of Air Force Services Agency, and sponsors American Airlines, Miller Brewing Company and Doubletree Hotels provided the fun.

The Football Frenzy promotion, in its seventh year, is held to enhance and encourage club membership. Members simply fill out entry forms while attending Football Frenzy parties at any Air Force club.

Earlier in the season contest officials awarded nine winners a trip to the Dallas vs. New York Giants game. Plus, five winners went to New Orleans for the Super Bowl.

The winners of Pro Bowl tickets came from clubs spanning the United States and reaching across both the Atlantic and Pacific oceans.

Staff Sgt. Daniel Louviere and his wife Kimberly traveled the farthest from Sembach Air Base, Germany. Daniel said he attended every Frenzy party his club held and entered every time.

Kimberly said she got the call informing them that Daniel had won. The caller, Charissa Jarrett-Izzi from Air Force Clubs, said to Kimberly, "I will need Daniel to call me back and officially accept the prize." Kimberly said, "He accepts! No further confirmation needed."

"This is a very special deal the clubs have offered," Kimberly said. "At an overseas base, Air Force clubs are very important to people. Deals like this one just make being a member that much more important."

Fellow vacation winners, retired Staff Sgt. Robert Bullard from Patrick AFB, Fla., and Tech. Sgt. Gigi Manning from Charleston AFB, S.C., also were regular Frenzy attendees.



Staff Sgt. Daniel Louviere and Kimberly Louviere from Sembach AFB, Germany, cheer for their favorite football players playing in the 2002 Pro Bowl at Aloha Stadium, Honolulu. The Louviere's were one of five couples that won an Air Force Club Football Frenzy vacation to Hawaii. (Photo by Tech. Sgt. Chris Haug)



Juan and Fernanda Ferrer, along with four other lucky couples, enjoy a limousine ride to the Pro Bowl courtesy of Air Force Clubs' Football Frenzy promotion. (Photo by Tech. Sgt. Chris Haug)

Retired Army Lt. Col. Louis Rothwell, a club member at F.E. Warren AFB, Wyo., almost didn't hear that they he'd won.

"I left my home Cheyenne in January to go to Tucson, Ariz., for the winter and inadvertently left my answering machine on," Rothwell said. "So, I called my son and ask him to go by the house and turn it off. A couple of days later my son called me and said, 'it's a good thing you left that machine on. You won a trip to the Pro Bowl!'"

"I really enjoyed this trip," Rothwell said. "The hospitality has been great!"

The couple that traveled the least - Retired Petty Officer Juan Ferrer and his wife, Fernanda - merely drove from their home in Waipahu, Hawaii, to the hotel. Juan is a Hickam AFB club member.

"We were excited to win, but would have liked to travel back to the mainland," Fernanda said. "The week has been great, though. We enjoyed the stay in the hotel, and all the events and gifts provided."

Speaking of gifts, Rothwell's guest, Elizabeth Lee said, "If I had known we were going to get all the free clothes we've received, I wouldn't have brought a (stuffed) suit case."

Included in their winning packages were a variety of Air Force Services shirts, jackets and backpacks along with auto-focus binoculars provided by Miller Brewing Company.

"These events are very important to Air Force Club members," said Col. Lisa Skopal, Director of Clubs and Issues, Air Force Services Agency.

"It takes a lot of work to put these things together, and it just wouldn't be possible without commercial sponsorship. We really appreciate the support of our sponsors, as well as the support of Air Force Club staffs around the world." (PACAFNS)

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Bobby DeLeon, right, looks for an opening against Edgar Gaytan during their bantamweight finals bout, won by DeLeon. (Photo by Yolanda Hunter)



Light welterweight champion Antonio Tamayo shoots a left hand past the ear of Dylan Luther. (Photo by Yolanda Hunter)

Jorge Hernandez, from Buckley Air Force Base, Colo., relied on a series of quick combinations to stop Lackland's Louis Alvarez 53 seconds into the third round, to capture his second straight 156-pound light middleweight championship.

The one returning champ to be dethroned was John Askew, from Dover AFB, Del. In what Alaniz called a real toss-up, a persistent Fabian Elizondo-Garza from Travis AFB, Calif., took a 5-0 decision and 147-pound welterweight laurels.

The defeat overshadowed Askew's three knockdowns of Rahman Tabb of Travis in his preliminary bout, ending that fight 22 seconds into the second round.

"I knew the Garza fight was super-close and I needed the fourth (last) round to squeak it out," Askew said. "I can't take anything away from him. He got me today."

Completing the Air Force roster are:

- Deron Elias, from Hurlburt Field, Fla., who needed only 1:51 of the first round to grab the lightweight crown over Mark Bautista, from Malmstrom AFB, Mont.;
- Angel Landrau, from Minot AFB, N.D., a 5-0 decision over Terrance Graves of Osan AB, Korea in the 165-pound middleweight class;
- Daniel Barrera, from Vandenberg AFB, Calif., who took just 38 seconds of round two to beat Daniel Tuberville, from McConnell AFB, Kan., for the 178-pound light heavyweight title;
- Brian Fields, from Peoria ANG Base, IL, won by retirement (other corner throwing in the towel) 1:42 in round 1 over Edward Johnson, from Barksdale AFB, La., in the 201-pound heavyweight division; and
- Lackland's Muhammad Fallaha, in the shortest fight of the tourney, knocked out Michael McDuffie of Randolph AFB, Texas, with a straight right hand just four seconds after the opening bell to capture the 201-plus pound super heavyweight championship.

Duty commitments may keep Fallaha from fighting at the Armed Forces Championships held Feb. 10 to 16, at Camp Lejeune, N.C. If he cannot go, the Air Force has no replacement. Armed forces winners advance to the World Military Games in Ireland in September.

Following the armed forces tournament, the Air Force team returns to San Antonio for the Golden Gloves competition Feb. 22 to 26, with the finals slated for the Bennett Sports and Fitness Center on Kelly Annex.

Then, it is off to Colorado Springs, Colo., for the national championships scheduled for Mar. 10 to 16.

Any boxer ranked at the nationals will fight throughout the year representing the United States against other nations.

"I'm really happy with the caliber of boxers we have," Alaniz

said. "We should do well at the Armed Forces Championships."

He should know. He led the Air Force to its last armed forces title in 1975, in his rookie year as coach.

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Beale Youth is NBA All-Star***By Tech. Sgt. Jim Brabenec
9th Reconnaissance Wing Public Affairs***

BEALE AIR FORCE BASE, Calif. - As the lights dimmed and the high-energy music increased in volume, a spotlight shined on center court.

"And now, introducing our Junior NBA/Junior WNBA National All-Stars! From Beale Air Force Base, standing 5-foot-5, point guard HAY-LEE HOLL-ENG-GA!"

When Hayley Hollenga stepped onto the court during the recent NBA All-Star Weekend in Philadelphia, she and nine other boys and girls were part of the 2002 Junior NBA/Junior WNBA National All-Star Team.

Hayley - daughter of Trish and Lt. Col. Dane Hollenga, 7th Space Warning Squadron commander - and her teammates were selected from more than 350,000 youths who play in NBA-affiliated youth leagues.

She made the trip to Philadelphia with her dad, who said: "I am so proud of her and how hard she worked on her school work and in sports."

Although the trip would be a dream for many basketball fans, Trish said her daughter's reaction to her All-Star selection was quite restrained.

"She said the trip was cool," Trish said. "I said, 'Cool? That's all you can say?' Obviously, I was more excited about it than she was."

Even if her emotions didn't gush forth, Hayley said she did get excited.

"I was over at a friend's house shooting baskets, and when I thought about going to the All-Star game, I started missing all my shots," she said.

Jeanene Graves, Beale's youth center sports director here, nominated Hayley. Selection was based on points, rebounds and assists per game, ratings for offensive and defensive abilities, sportsmanship, team leadership, effort and character.

"Hayley is truly an exceptional athlete," said Graves. "She is



Gerald Wallace of the Sacramento Kings poses with Hayley Hollenga before a Kings game against the Denver Nuggets. Hollenga was named to the 2002 Junior NBA/Junior WNBA National All-Star Team. (Photo by Rocky Widner/NBAE/Getty Images, copyright 2002 NBAE.)

Beale's top point guard in her age group. Hayley's natural ability combined with her strong commitment and determination made her our obvious choice."

The nomination package also included Hayley's academic achievements and community service work she performed as an American Red Cross certified babysitter.

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Getting to Know Your BOS

*By Capt John Cronin
AF/ILVP*

WASHINGTON, D.C. - In February 2000, the Air Force declared the current method of programming and budgeting for base operating support requirements to be broke.

Senior leaders believed that until we come up with something better than fiscal year 1996 baseline plus inflation figures, there was no hope of increasing funding for BOS accounts. Why? Because we can't articulate such requirements through the corporate structure.

In February 2001, Air Force civil engineering and services divisions began coordinating to chart a course to help us improve overall management of BOS, which will help us to better support services mission. We found it's been difficult to defend the program without understanding and articulating the requirement, and tougher still to compete against operational requirements.

During the past several months, we've teamed together with major command and base functional experts to collect data to build a model that will "put a face" on BOS requirements. This initiative started with honor guard teams and fitness centers, and we will continue building models for other services areas.

Within the fitness business, as we collected and analyzed data, several immediate benefits stood out. Specifically, we learned our fitness equipment was aging at a rate faster than our replacement investment. This data now allows us to request base fitness center operations funding from MAJCOMs and the Air Staff.

In late March, Mr. Arthur Myers, director of Air Force Services, will speak to Air Staff and MAJCOM BOS program managers and functional representatives at the initial Air Force BOS Conference, where he will reinforce the BOS model effort and explain why the program is important to services programs.

Thanks to everyone for all your hard work collecting data to support and defend our BOS requirements. The results of these efforts will be better BOS support and, more importantly, will improve the quality of life for the men and women of our Air Force and their families.

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From the Field

USAF SERVICES **NEWS & VIEWS**

Tama Hills Holds pro/am Golf Tourney

By Crystal Brookover
374th Support Group/Services

YOKOTA AIR BASE, Japan - More than 40 Pacific-area pro golfers joined U.S. servicemembers stationed near Tokyo for the recent Tama Hills Golf Course professional/amateur tournament.

Competition was light as the pros' talent and skill awed their amateur teammates, with many tips being shared throughout the day.

The first-place team trophy went to Hirotooshi Fuchigami (a member of the Professional Golf Association of Japan), Joe Lestage, Yuka Prichard and Joseph Romano. George Furuki, the Japan Professional Long Drive champion, took first place in the pro category

The THGC pro/am started in December 2000 when head professional Makoto "Hiro" Fujii and general manager Tony Lykins recruited 18 of Japan's top professional golfers to play in a fun-filled outing that promoted friendship. The event was so successful that many of the pros kept in touch, asking to participate in following tournaments.

Consequently, Tama Hills placed a small article in the official magazine of the PGA of Japan, advertising the 2001 tourney. The response: overwhelming. Thirty-six top professionals were selected to play and many others were asked to attend and assist in other capacities.

During both tournaments, camaraderie was the main focus - not winning.

Fujii, who is one of the top 50 professional instructors in his country said: "Many Japanese do not have the chance to meet with Americans or experience American culture. This is a great opportunity to show my fellow countrymen how great the American people are and how lucky we are to have them as our guests. I hope it will inspire them to learn more about the United States as it has inspired me."

Lt. Gen. Paul Hester, former commander of U.S. Forces Japan Commander, thanked the professionals "for donating your time to be with us today. I hope the friendship between (our) nations



**A player in the Tama Hills Golf Course pro/am tourney tees off at Yokota Air Base, Japan.
(Air Force photo)**

continues to grow and that everyone enjoyed the premiere golf facility of the Pacific Air Force, Tama Hills."

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Enhanced Activities Sustain Morale at McChord

**By Patti Jeffrey
62nd Services Squadron**

McCHORD AIR FORCE BASE, Wash. - Since the war on terrorism began, base security here remains high. To keep residents' morale soaring as well, the 62nd Services Squadron has kicked into overdrive with special activities.

The squadron started off with a free Breakfast for Champions in the collocated club's parking lot Sept. 21. The four-hour event was an official respite for base workers who had been on alert and - in most cases - on 12-hour shifts since Sept. 11.

During October, the squadron presented a Youth Center Fall Carnival, Skills Development Center Family Pumpkin Carving and base theater Family Movie Marathon. These family-oriented events were wildly successful with all-time high attendance: 250 youth at the carnival, 60 children at the pumpkin carving and more than 950 people at the movie marathon.

The marketing and publicity offices also have been coordinating with services activity managers and vendors to give base residents free weekly prizes and extra outings at either a drastic discount or for free. The Youth Center took 40 youths to a nearby mall for a free Halloween outing. Base members also scooped up 1,200 free Seattle Supersonics basketball tickets in one day, with the Youth Center and Outdoor Recreation offering bus rides to the opening season game. And lucky winners of "alien antenna ball sightings" have won free airlines tickets, gift certificates, services discount certificates, movie tickets and more.

People here applaud the squadron's effort. "My family attended your movie marathon and we are so very thankful for your generosity," wrote Marilyn Pyke. "We really appreciate the wonderful service you provide to the McChord community."

The 62nd Services Squadron is planning other events for 2002.

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Misawa AB Thanks Japanese City for Gesture

*By Melissa Stockstill
35th Services Squadron*

Misawa Air Base, Japan - Many nations expressed their global sorrow to U.S. citizens following the terrorist attack on September 11. But for Americans stationed here, none articulated it quite as beautifully as the nearby Japanese community.

For example, Japanese Air Self Defense Force members and their families handcrafted and presented 10,000 handcrafted origami cranes to Misawa AB. The cranes, or senbazuru, represent long life and healing, and were deeply appreciated as a message of hope by Americans stationed here.

In gratitude, the base created a unique way to say thanks to the city of Misawa.

The 35th Services Squadron Skills Development Center crafted and hand painted a four-foot, wooden doll resembling the historic character, Uncle Sam. Additionally, many on base signed 21 large scrolls made to accompany the doll.

Brig. General Loyd "Chip" Utterback, 35th Fighter Wing commander, and Capt. Richard High, commander of Naval Air Facility, Misawa, presented the scrolls and Uncle Sam to Mayor Shigeyoshi Suzuki. Also, base members made other presentations of the scrolls throughout downtown Misawa, including the board of education, hospital, post office, train station and civic center.

Suzuki, impressed with the patriotic token of thanks, plans to display Uncle Sam in front of city hall for all Misawa citizens to enjoy.

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Capt. Richard High, commander of Naval Air Facility, Misawa, Japan, (left) and Brig Gen Loyd "Chip" Utterback, commander of the 35th Fighter Wing, Misawa Air Base, hold some of the 10,000 handcrafted cranes presented by the city of Misawa after the attacks of Sept. 11. (Navy photo by PH1 Andrew J. Miller)



From left, Capt. Richard High, commander of Naval Air Facility, Misawa, Japan and Brig. Gen. Loyd "Chip" Utterback, commander of the 35th Fighter Wing, Misawa Air Base, give Misawa Mayor Shigeyoshi Suzuki a handcrafted Uncle Sam wooden doll and signature scrolls in appreciation of Japanese citizens showing concern for Americans following the attacks of Sept. 11. (Photo by SSgt James Hart)

Elvis - He's Alive at Offutt!

OFFUTT AIR FORCE BASE, Neb. - The 55th Services Squadron here celebrated Elvis' birthday on Jan. 8 with a blast!

The jump-suited King of Rock rolled into the base's dining facility at 7:30 a.m., singing "Jailhouse Rock." Afterwards, he sauntered from booth to booth, greeting diners and distributing Blue Elvis Tickets. When filled out and dropped in the Elvis' Birthday drawing box, each ticket became a chance to win a 32-inch color television, a weekend in Branson, Mo., or one of 72 other fun prizes.

Throughout the day, the King and his entourage toured most of Offutt, where he could be heard crooning "Love Me Tender" over meatballs at the officers' club, ordering a peanut butter and banana sandwich from the enlisted club's special Elvis menu, or belting out "I'm Nothing but a Hound Dog" on his way to visit the library.

His visit was meant to draw attention to 55th SVS programs by demonstrating the motto, "55th Services - Committed to Brave Innovations in Programs and Services."

People of all ranks and ages tried to win one of 75 birthday bash prizes by either 'catching' Elvis; making purchases at a services facility, or checking out a library book. Any of these actions earned folks a Blue Elvis ticket - more than 500 were handed out - to place in the drawing box.

Lt. Col. Bill Lane, commander of the 55th SVS, presented the Elvis' birthday idea at a Manager's Programming Summit (Hour of Power) in early November 2001. Afterwards, Becky Simms, library director, and Connie Miller, arts and crafts manager, started planning events while the marketing office implemented them.

With Elvis' birthday celebration being a first-time event - with a short planning stage - the promotions/marketing plan was quite simple: posters; flyers; press releases; ads in the base newspaper and the 55th SVS Skyline publication; and a base-wide E-mail that contained a link to Services' Web Page.

And because it was an 'unproven' event, 55th SVS sought limited commercial sponsorship support. Lane set a well-defined budget plan and marketing carried it as a promotions expense.

Several hundred receipts submitted as tickets confirmed this one-day event was successful, which makes it easy to include in next year's calendar and to generate quality commercial sponsorship support.



Elvis reads a little fiction with a fan at the Offutt Air Force Base, Neb., library. (Air Force photo)

For more information on Elvis' bash at Offutt, call Mary Lennox, 55th SVS marketing director at DSN 271-6311 or (402) 294-6311.

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(Air Force photo)**

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From the Field

USAF SERVICES
NEWS & VIEWS

Elvis - He's Alive at Offutt!

OFFUTT AIR FORCE BASE, Neb. - The 55th Services Squadron here celebrated Elvis' birthday on Jan. 8 with a blast!

The jump-suited King of Rock rolled into the base's dining facility at 7:30 a.m., singing "Jailhouse Rock." Afterwards, he sauntered from booth to booth, greeting diners and distributing Blue Elvis Tickets. When filled out and dropped in the Elvis' Birthday drawing box, each ticket became a chance to win a 32-inch color television, a weekend in Branson, Mo., or one of 72 other fun prizes.

Throughout the day, the King and his entourage toured most of Offutt, where he could be heard crooning "Love Me Tender" over meatballs at the officers' club, ordering a peanut butter and banana sandwich from the enlisted club's special Elvis menu, or belting out "I'm Nothing but a Hound Dog" on his way to visit the library.

His visit was meant to draw attention to 55th SVS programs by demonstrating the motto, "55th Services - Committed to Brave Innovations in Programs and Services."

People of all ranks and ages tried to win one of 75 birthday bash prizes by either 'catching' Elvis; making purchases at a services facility, or checking out a library book. Any of these actions earned folks a Blue Elvis ticket - more than 500 were handed out - to place in the drawing box.

Lt. Col. Bill Lane, commander of the 55th SVS, presented the Elvis' birthday idea at a Manager's Programming Summit (Hour of Power) in early November 2001. Afterwards, Becky Simms, library director, and Connie Miller, arts and crafts manager, started planning events while the marketing office implemented them.

With Elvis' birthday celebration being a first-time event - with a short planning stage - the promotions/marketing plan was quite simple: posters; flyers; press releases; ads in the base newspaper and the 55th SVS Skyline publication; and a base-wide E-mail that contained a link to Services' Web Page.

And because it was an 'unproven' event, 55th SVS sought limited commercial sponsorship support. Lane set a well-defined budget plan and marketing carried it as a promotions expense.



Elvis reads a little fiction with a fan at the Offutt Air Force Base, Neb., library. (Air Force photo)

Several hundred receipts submitted as tickets confirmed this one-day event was successful, which makes it easy to include in next year's calendar and to generate quality commercial sponsorship support.

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"We offered a choice of great prizes to entice new members, but it was the challenge set forth by First USA to provide \$25 per new account (gained by participating bases) that inspired innovative programming witnessed during the promotion," said Pamela Clark, Headquarters Air Force Services Agency marketing specialist. Bases earned a total \$482,000 in new member acquisition money.

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(Photo by Tom Ainsley)

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PACAF: Alain Goris, Elmendorf AFB, Alaska

AFSPC: Capt. John Dipasquale, Vandenberg AFB, Calif.

USAFE: Airman 1st Class Michael Mills, RAF Lakenheath, England

AFSOC: Mary Wyatt, Hurlburt Field, Fla.

Current member winner was:

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By focusing on technology challenges, the agenda will include sessions on the new Air Force Library & Information System, which is Web-based procurement and library annual report systems; new and useful computer applications; and effective management, and marketing library technologies. A tour of the Jimmy Carter Library, library displays and panel discussions will round out the program.

Registration packets will be mailed to each library director in late March. Mark this event on your calendar and plan to attend what should be the most exciting Air Force librarians training program to date!

For more information, call Marge Buchanan, HQ AFSVA/SVPAL, at DSN 487-4589 or (210) 652-4589.

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Hennessy Teams Hit the Road

SAN ANTONIO - To determine who operates the best Air Force food service programs, the 2002 John L. Hennessy evaluation teams are visiting 14 bases worldwide.

Two teams will decide who wins the 46th annual Hennessy Trophy, which is sponsored by the National Restaurant Association and is the oldest known sponsorship of a military/industry award of excellence. Judging is based on the entire scope of a food service program: management effectiveness, force readiness support, food quality, employee and customer relations, resource conservation, training and safety awareness.

Comprised of board members from the NRA, the Society For Foodservice Management, the International Food Service Executives Association, and people assigned to Headquarters Air Force Services Agency, the teams will judge bases in two categories - ones that have a single dining hall and those that run multiple food service facilities.

This year's team members are Bill Rowe and Jim Hasslocher, NRA; Jim Wulforst, SFM; John Breslin, IFSEA; and Lt. Col. Daniel Doty, Capt. Pamela Backeberg, Senior Master Sergeant



Winners of the 46th annual Hennessy Trophy will be announced May 18 in Chicago as part of the National Restaurant Association Trade Show. (Photo by Senior Airman April Blumer)

Jim Krueger, and Senior Master Sgt. John Martin, AFSVA.

Nominees for the 2002 single category are Scott Air Force Base, Ill.; Incirlik Air Base, Turkey; Edwards AFB, Calif.; Davis-Monthan AFB, Ariz.; Malmstrom AFB, Mont.; Little Rock AFB, Ark.; and Kunsan AB, Republic of Korea.

Nominees for the multiple category are Eglin AFB, Fla.; Keesler AFB, Miss.; Royal Air Force Lakenheath, United Kingdom; Dyess AFB, Texas; Travis AFB, Calif.; Vandenberg AFB, Calif.; and Osan AB, Republic of Korea.

The two winners will be announced in April, with trophies being presented May 18 at the NRA Trade Show in Chicago.

Also being recognized are the U.S. Forces in Europe small-site award and the best missile feeding operation, as well as the Hennessy Travelers Association donating scholarships to young Air Force food service professionals for continuing education within the hospitality industry.

The NRA's trade show will be held May 18-21 at the McCormick Place on Chicago's South Shore Drive. For more information on tickets or room reservations, contact the NRA at 1-800-765-2122, or visit the their website.

For more information on the Hennessy awards, call AFSVA at (210) 652-2619/7049 and speak to any food service manager.

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TOP Improves Debt Collection

SAN ANTONIO - The Air Force debt collection program has been modernized with the Treasury Offset Program,

TOP allows government-wide delinquent debt matching and payment offset to garner owed amounts via government paying agencies. Furthermore, it guarantees increased collections for bases, fewer delinquent debts, reduced costs of collection and improved collection resources.

How does it work? The Nonappropriated Fund Accounting Office - after all other efforts have failed - submits delinquent accounts, recoured accounts, returned checks and other uncollectible debts to Headquarters Air Force Services Agency. Each individual account file submitted must have: a social security number; a bona fide debt of at least \$50 that is certified to be correct; a debt that is valid and legally enforceable (no bankruptcies); and a debt that is at least 180 days late but less than 10 years delinquent. An account placement form is located on the Agency's web site, ensuring all data is provided.

NAF AO continues to monitor the write-off accounts and notifies AFSVA of any payments received after transmission of the account. When someone produces a payment at the same time the Treasury offsets, bases will refund the duplicate sum made by the individual.

Once an account is transmitted to AFSVA, members are given a last opportunity to produce a payment, as

they are sent a "due process" letter that explains how to either pay or dispute the debt. The letter also describes what collection options the government uses. Additionally, a 1-800 number has been added to make it easier for people to contact the Agency.

If members don't respond, a file is transmitted through TOP for collection. When full or partial payments are made, they are collected and accounts annotated. Funds collected for bases are returned to each base through the banking system.

For administrative processing of each account, AFSVA charges a \$25 fee that covers the Agency's cost for such efforts. In past years, AFSVA used a commercial debt collection contractor, Risk Management Alternatives Inc., which charged a 27.5 percent fee for each collection made.

Currently, AFSVA has a database - which goes back to 1992 - of 23,000 accounts, with more arriving daily. New accounts are being processed as they are transferred from bases. Old accounts from RMA are being processed as rapidly as possible. Since the Agency started using TOP roughly 14 months ago, it has collected more than \$69,000 in unpaid bills, which is 21 percent of what it received from RMA in six years.

For more information, call Sylvia Moreno, HQ AFSVA/SVFAA, at DSN 487-3480 or (210) 652-3480.

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Workers' Comp Injuries Cost You and the Air Force

Steven P. Huskey
Chief, Workers' Compensation Branch
Directorate of Force Management and Personnel

San Antonio - The Air Force Nonappropriated Fund Workers' Compensation Program is a statutory benefit system that protects both NAF employees and the Air Force.

It focuses primarily on protecting injured employees, while also furthering the business of Services. How? By providing both replacement income benefits and medical benefits until an injured employee can safely return to work, as well as providing for medical treatment.

Managing the program currently costs the Air Force approximately \$5 million annually. Last year, we received 1,360 claims, 60 percent (774) of which were caused by slips and falls, falling items, walking into objects and the lifting of heavy objects. This is significant because employees and management have control of where people walk, stack and lift. Still, these activities constitute the majority of our injuries and expenses.

I would like to stress the importance of safety and its link to workers' compensation. Almost every work-related injury and accident is preventable if we will take the time and attention to do our jobs safely and properly. This is important because each dollar paid out in workers' compensation benefits is



**Dollars paid out for preventable injuries
is money that won't be spent on quality-
of-life programs.**

money no longer available to help provide for an improved quality of life for our troops, their families and NAF employees.

The Workers' Compensation Program has and continues to work diligently with base management to ensure that after an injury occurs, the employee and claim are handled justly and efficiently. But once an injury occurs, payments must be made when necessary, by law. If we increase accident and injury prevention measures, we will decrease a need for compensation benefits, improve the efficiency of Services operations and ultimately increase the amount of money being invested at bases to improve the quality of life for all Air Force people.

Let's be safe and take the time to do our jobs properly and carefully.

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An Example of Trade Show Success *By Bev Guillen* *Air Force Nonappropriated Fund Purchasing Office*

SAN ANTONIO - Recently, lodging members from the Air Force, Navy and Army attended the 2001 International Hotel/Motel and Restaurant trade show in New York City. And thanks to these folks purchasing smartly through the Air Force Nonappropriated Fund Purchasing Office, record sales were achieved.

AFNAFPO processed \$15.5 million in sales during IHM&RS, along with saving \$2.48 million, which reflected an overall 16.5 percent savings from our already discounted NAF purchasing agreements.

This feat was accomplished primarily through consolidation efforts by major commands and other military branches. For instance, paying for large MAJCOM interior design projects for the fiscal year introduces volume that increases discount levels. Air Education and Training Command and U.S. Air Forces Europe, for example, bought more than \$9 million in design projects while saving more than \$1 million.

Savings gained through greater volume means more dollars saved on costs, resulting in more money becoming available to purchase other budget requirements.

Consolidating purchases by a MAJCOM for common need items is another smart purchasing tool. AETC executed a command buy for various lodging items - such as plungers, dehumidifiers, micro-fridges and hangers - for nearly \$1.4 million and saved \$64,183. USAFE also purchased \$440,483 and saved \$16,968, while the Army saved \$139,000 through consolidation efforts for its lodging worldwide.

And by purchasing centrally, a MAJCOM can obligate lodging command funds and fix costs for the year. This helps develop budgets while reducing many unknowns.

Consolidating purchases, however, does not mean everything will be delivered at one time. "Just-in-time" deliveries may be identified on the order(s).

Industry also benefits from consolidated purchasing as it increases sales, enhances efficiency in production scheduling, improves ordering of materials and cuts production costs.

AFNAFPO contracting members attend major trade shows in support of various services activities. Purchasing support is available at events such as the Professional Golfers Association show, the National Restaurant Association show, the Bowl Expo, the American Logistics Association show, the MWR Expo show and the International IHM&RS show.

Remember, smart purchasing can be an effective management tool!

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IT Develops Strategic Plan

By Maj. Nancy Green

Chief Information Officer Support Staff

SAN ANTONIO - The modernization of Services

Management Information Systems is one of the most important and comprehensive activities we will undertake during the next several years.

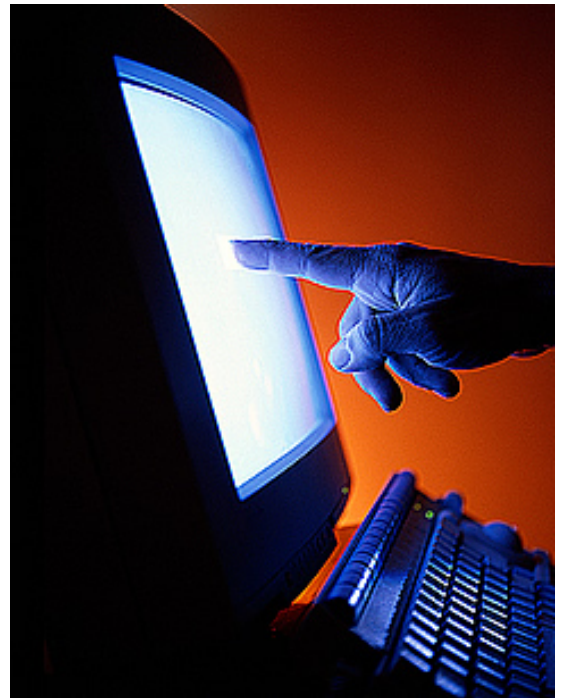
Accordingly, our Information Technology planning team has partnered with AF/ILVR to develop a forward thinking and much needed Air Force Services Information Technology Strategic Plan for fiscal years 2002-2007.

Sent to AF/ILV recently for signature, this cutting-edge plan provides a foundation for changing the way we use, acquire and manage Information Technology. And it's the first step toward a services-wide coordinated approach to effectively exploit IT in accordance with Air Force direction and in support of the services mission.

The goal is to build an integrated services enterprise that will provide better agile combat support to warfighters; better, more timely and accurate information to services decision makers; and personalized self-service information to internal and external customers.

This will provide a common framework for developing, acquiring, managing, sustaining and decommissioning services IT systems. The key goals address customer focus, centralized management, acquisition process, infrastructure requirements and workforce development, all of which were briefed to AF/IL in October.

The IT planning team currently is working on the implementation plans to meet Strategic Plan goals and objectives. Implementing and executing the plan and IT management processes will require a strong commitment, support and dedication from all in the services community. It is paramount that we work together to achieve our corporate vision of a Services Information Enterprise.



The Air Force Services Information Technology Strategic Plan will provide accurate information that is just a fingertip away.

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NEWS & VIEWS

Hennessy Teams Hit the Road

SAN ANTONIO - To determine who operates the best Air Force food service programs, the 2002 John L. Hennessy evaluation teams are visiting 14 bases worldwide.

Two teams will decide who wins the 46th annual Hennessy Trophy, which is sponsored by the National Restaurant Association and is the oldest known sponsorship of a military/industry award of excellence. Judging is based on the entire scope of a food service program: management effectiveness, force readiness support, food quality, employee and customer relations, resource conservation, training and safety awareness.

Comprised of board members from the NRA, the Society For Foodservice Management, the International Food Service Executives Association, and people assigned to Headquarters Air Force Services Agency, the teams will judge bases in two categories - ones that have a single dining hall and those that run multiple food service facilities.

This year's team members are Bill Rowe and Jim Hasslocher, NRA; Jim Wulforst, SFM; John Breslin, IFSEA; and Lt. Col. Daniel Doty, Capt. Pamela Backeberg, Senior Master Sergeant Jim Krueger, and Senior Master Sgt. John Martin, AFSVA.

Nominees for the 2002 single category are Scott Air Force Base, Ill.; Incirlik Air Base, Turkey; Edwards AFB, Calif.; Davis-Monthan AFB, Ariz.; Malmstrom AFB, Mont.; Little Rock AFB, Ark.; and Kunsan AB, Republic of Korea.

Nominees for the multiple category are Eglin AFB, Fla.; Keesler AFB, Miss.; Royal Air Force Lakenheath, United Kingdom; Dyess AFB, Texas; Travis AFB, Calif.; Vandenberg AFB, Calif.; and Osan AB, Republic of Korea.

The two winners will be announced in April, with trophies being presented May 18 at the NRA Trade Show in Chicago.

Also being recognized are the U.S. Forces in Europe small-site award and the best missile feeding operation, as well as the Hennessy Travelers Association donating scholarships to young Air Force food service professionals for continuing education within the hospitality industry.

The NRA's trade show will be held May 18-21 at the McCormick Place on Chicago's South Shore Drive. For more information on tickets or room reservations, contact the NRA at



Winners of the 46th annual Hennessy Trophy will be announced May 18 in Chicago as part of the National Restaurant Association Trade Show. (Photo by Senior Airman April Blumer)

1-800-765-2122, or visit their website

For more information on the Hennessy awards, call AFSVA at (210) 652-2619/7049 and speak to any food service manager.

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Page OPR: HQ AFSVA - SVPCM - Comm# (210) 652-4945 - [Public Affairs](#)

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From the Agency



TOP Improves Debt Collection

SAN ANTONIO - The Air Force debt collection program has been modernized with the Treasury Offset Program,

TOP allows government-wide delinquent debt matching and payment offset to garner owed amounts via government paying agencies. Furthermore, it guarantees increased collections for bases, fewer delinquent debts, reduced costs of collection and improved collection resources.

How does it work? The Nonappropriated Fund Accounting Office - after all other efforts have failed - submits delinquent accounts, recoured accounts, returned checks and other uncollectible debts to Headquarters Air Force Services Agency. Each individual account file submitted must have: a social security number; a bona fide debt of at least \$50 that is certified to be correct; a debt that is valid and legally enforceable (no bankruptcies); and a debt that is at least 180 days late but less than 10 years delinquent. An account placement form is located on the Agency's web site, ensuring all data is provided.

NAF AO continues to monitor the write-off accounts and notifies AFSVA of any payments received after transmission of the account. When someone produces a payment at the same time the Treasury offsets, bases will refund the duplicate sum made by the individual.

Once an account is transmitted to AFSVA, members are given a last opportunity to produce a payment, as they are sent a "due process" letter that explains how to either pay or dispute the debt. The letter also describes what collection options the government uses. Additionally, a 1-800 number has been added to make it easier for people to contact the Agency.

If members don't respond, a file is transmitted through TOP for collection. When full or partial payments are made, they are collected and accounts annotated. Funds collected for bases are returned to each base through the banking system.

For administrative processing of each account, AFSVA charges a \$25 fee that covers the Agency's cost for such efforts. In past years, AFSVA used a commercial debt collection contractor, Risk Management Alternatives Inc., which charged a 27.5 percent fee for each collection made.

Currently, AFSVA has a database - which goes back to 1992 - of 23,000 accounts, with more arriving daily. New accounts are being processed as they are transferred from bases. Old accounts from RMA are being processed as rapidly as possible. Since the Agency started using TOP roughly 14 months ago, it has collected more than \$69,000 in unpaid bills, which is 21 percent of what it received from RMA in six years.

For more information, call HQ AFSVA/SVFAA at DSN 487-3480 or (210) 652-3480.

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From the Agency



Workers' Comp Injuries Cost You and the Air Force

Steven P. Huskey

Chief, Workers' Compensation Branch

Directorate of Force Management and Personnel

San Antonio - The Air Force Nonappropriated Fund Workers' Compensation Program is a statutory benefit system that protects both NAF employees and the Air Force.

It focuses primarily on protecting injured employees, while also furthering the business of Services. How? By providing both replacement income benefits and medical benefits until an injured employee can safely return to work, as well as providing for medical treatment.

Managing the program currently costs the Air Force approximately \$5 million annually. Last year, we received 1,360 claims, 60 percent (774) of which were caused by slips and falls, falling items, walking into objects and the lifting of heavy objects. This is significant because employees and management have control of where people walk, stack and lift. Still, these activities constitute the majority of our injuries and expenses.

I would like to stress the importance of safety and its link to workers' compensation. Almost every work-related injury and accident is preventable if we will take the time and attention to do our jobs safely and properly. This is important because each dollar paid out in workers' compensation benefits is money no longer available to help provide for an improved quality of life for our troops, their families and NAF employees.

The Workers' Compensation Program has and continues to work diligently with base management to ensure that after an injury occurs, the employee and claim are handled justly and efficiently. But once an injury occurs, payments must be made when necessary, by law. If we increase accident and injury prevention measures, we will decrease a need for compensation benefits, improve the efficiency of Services operations and ultimately increase the amount of money being invested at bases to improve the quality of life for all Air Force people.

Let's be safe and take the time to do our jobs properly and carefully.



**Dollars paid out for preventable injuries
is money that won't be spent on quality-
of-life programs.**

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From the Agency



An Example of Trade Show Success

By Bev Guillen

Air Force Nonappropriated Fund Purchasing Office

SAN ANTONIO - Recently, lodging members from the Air Force, Navy and Army attended the 2001 International Hotel/Motel and Restaurant trade show in New York City. And thanks to these folks purchasing smartly through the Air Force Nonappropriated Fund Purchasing Office, record sales were achieved.

AFNAFPO processed \$15.5 million in sales during IHM&RS, along with saving \$2.48 million, which reflected an overall 16.5 percent savings from our already discounted NAF purchasing agreements.

This feat was accomplished primarily through consolidation efforts by major commands and other military branches. For instance, paying for large MAJCOM interior design projects for the fiscal year introduces volume that increases discount levels. Air Education and Training Command and U.S. Air Forces Europe, for example, bought more than \$9 million in design projects while saving more than \$1 million.

Savings gained through greater volume means more dollars saved on costs, resulting in more money becoming available to purchase other budget requirements.

Consolidating purchases by a MAJCOM for common need items is another smart purchasing tool. AETC executed a command buy for various lodging items - such as plungers, dehumidifiers, micro-fridges and hangers - for nearly \$1.4 million and saved \$64,183. USAFE also purchased \$440,483 and saved \$16,968, while the Army saved \$139,000 through consolidation efforts for its lodging worldwide.

And by purchasing centrally, a MAJCOM can obligate lodging command funds and fix costs for the year. This helps develop budgets while reducing many unknowns.

Consolidating purchases, however, does not mean everything will be delivered at one time. "Just-in-time" deliveries may be identified on the order(s).

Industry also benefits from consolidated purchasing as it increases sales, enhances efficiency in production scheduling, improves ordering of materials and cuts production costs.

AFNAFPO contracting members attend major trade shows in support of various services activities. Purchasing support is available at events such as the Professional Golfers Association show, the National Restaurant Association show, the Bowl Expo, the American Logistics Association show, the MWR Expo show and the International IHM&RS show.

Remember, smart purchasing can be an effective management tool!

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From the Agency



IT Develops Strategic Plan

By Maj. Nancy Green

Chief Information Officer Support Staff

SAN ANTONIO - The modernization of Services Management Information Systems is one of the most important and comprehensive activities we will undertake during the next several years.

Accordingly, our Information Technology planning team has partnered with AF/ILVR to develop a forward thinking and much needed Air Force Services Information Technology Strategic Plan for fiscal years 2002-2007.

Sent to AF/ILV recently for signature, this cutting-edge plan provides a foundation for changing the way we use, acquire and manage Information Technology. And it's the first step toward a services-wide coordinated approach to effectively exploit IT in accordance with Air Force direction and in support of the services mission.

The goal is to build an integrated services enterprise that will provide better agile combat support to warfighters; better, more timely and accurate information to services decision makers; and personalized self-service information to internal and external customers.

This will provide a common framework for developing, acquiring, managing, sustaining and decommissioning services IT systems. The key goals address customer focus, centralized management, acquisition process, infrastructure requirements and workforce development, all of which were briefed to AF/IL in October.

The IT planning team currently is working on the implementation plans to meet Strategic Plan goals and objectives. Implementing and executing the plan and IT management processes will require a strong commitment, support and dedication from all in the services community. It is paramount that we work together to achieve our corporate vision of a Services Information Enterprise.



The Air Force Services Information Technology Strategic Plan will provide accurate information that is just a fingertip away.

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